

# **FINANCE & ADMINISTRATION**

**Monthly Snapshot  
October 2023**



Stony Brook University

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Major projects Finance &  
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## FINANCE & ADMINISTRATION

# MISSION

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Finance & Administration serves to support, fulfill and advance the mission of Stony Brook University by innovatively, prudently and collaboratively delivering financial and administrative services to the University community and constituents.

By leveraging our operational expertise and fostering a supportive yet practical framework, Finance & Administration will deliver dynamic high-quality services, timely and responsive solutions and judicious guidance in order to enable reliable outcomes that are rooted in transparency, accountability and stewardship.





# **GUIDING PRINCIPLES**

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## **CONTINUOUS IMPROVEMENT**

Understand needs, develop forward-thinking solutions, and embody a culture that strives to continuously be better in each and everything we do.



## **COLLABORATION**

Maintain an ethos that supports collaborative work to build better experiences, solve problems and deliver improvements.



## **DIVERSITY & INCLUSIVITY**

Create a positive and productive environment where everyone brings themselves, as they are, to do their best work. Embrace new ideas, creative solutions and unique viewpoints for inclusive problem solving and decision making.



## **INTEGRITY**

Be honest, dedicated and accountable for our wins and also for our losses. Establish trust by delivering guidance, instruction and decisions with transparency and clarity.



## **VISIONARY**

Embody innovation and pursue ongoing growth as visionary leaders in order to implement smart solutions and best practices.

# FINANCE & ADMINISTRATION

## GOALS

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- 1.** Listen, understand and balance the University's dynamic needs. Match resources with priorities through a supportive operational model.
- 2.** Operate in ways that promote transparency, sustainability, professionalism, stewardship and leadership.
- 3.** Provide an economic, operating and technological framework where each unit can achieve its goals.
- 4.** Ensure processes and systems provide meaningful data to units in order to empower informed, localized decision-making.
- 5.** Treat all constituents with respect, civility and professionalism. Demonstrate ethical and financial integrity driven by a desire to improve customer satisfaction.





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## FINANCE & ADMINISTRATION

# STRATEGIC DIRECTIONS

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**IT IS OUR HOPE** that the 1,100+ employees within F&A will earnestly endeavor to utilize these strategic directions as navigational beacons to guide, direct and depend upon when making individual decisions in their work.

This overarching plan is supplemented with individual plans developed by each unit within F&A that incorporates their own unique strategies, tactics, measurable goals and operational metrics in support of their own area, as well as the University's mission and strategic endeavors both now and in the future.

## STRATEGIC DIRECTIONS

# 1

Protect and enhance the University's assets, including financial, administrative, technological, and human capital.

*Goals Addressed: 1, 2, 3*

# 2

Achieve financial value for the University by collaborating and providing actionable data that allows partners to make sound financial decisions.

*Goals Addressed: 2, 4, 5*

# 3

Create operational frameworks that support individual unit decision making. Remain nimble and adaptive as priorities and resources change.

*Goals Addressed: 1, 2, 3, 4*

# 4

Use technology to improve services, systems and processes that are used by units to support strategies and objectives.

*Goals Addressed: 3, 4, 5*

# 5

Establish and maintain an environment with fluid processes that lead to efficient management and request fulfillment. Deliver excellent service, provide value and lend operational support.

*Goals Addressed: 1, 2, 3, 4, 5*

# 6

Acknowledge the skills and experiences that each of us bring to the workplace and promote a learning-oriented culture that supports and elevates our talented F&A teammates through opportunities for career development.

*Goals Addressed: 2, 5*

# 7

Keep sustainability at the forefront of decision making by increasing awareness and adoption of sustainable practices in daily business operations and technological infrastructures.

*Goals Addressed: 2, 3*



## FINANCE & ADMINISTRATION

# PROJECT LIST

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Key projects and strategic initiatives from each of the areas which serve Finance & Administration.





# Enterprise Resource Planning (ERP) Implementation

Project Manager: Heather McLaughlin

Estimated Completion: Multi-Year

**IMPACTED F&A AREAS:** Budget, Financial Planning & Analysis, DoIT, Enterprise Risk Management, Finance, Human Resource Services

**STATUS:** ● Pre-Implementation Work

## SCOPE:

Implement a new cloud-based Enterprise Resource Planning (ERP) system to support BFP&A, Finance and HR areas.

Modules to be implemented include Enterprise Data Management (EDM), Enterprise Performance Management (EPM), Finance and Human Capital Management (HCM).

## STATUS:

- Website was launched stonybrook.edu/WolfieONE
- Oracle ERP Finance Modules procurement in progress
- Building team structure and change management personas
- Pre-Implementation Training in progress
- Onboard Implementation Partner
- Project kick-off with SBU, Oracle, and Deloitte senior leadership

## RISKS:

- 80/20 rule for configuration vs out of the box functionality
- Available resources
- Other special/internal competing projects assigned to project staff

## PLANNED ACTIVITIES:

- Prepare communications informing the campus about this initiative
- Chart of Accounts workshops continue
- Finalization of standing Steering Committee and Advisory Board meetings
- Outline of planning activities
- Team allocations determined and shared with Deloitte

# Upgrade of the DoIT Website

Project Manager: Heather McLaughlin

Estimated Completion: October 2023

**IMPACTED F&A AREAS:** DoIT

**STATUS:** ● Active

**SCOPE:**

Current platform will stop being supported in November 2023. This means no more community-based updates like bug fixes, new features, or security updates. This project will focus on upgrading to the next supported version of the platform.

This is not a content redesign.

**STATUS:**

- Drupal support has been extended past the Fall of 2023
- Website build continues
- Team was redirected to the ITSM project, currently assessing the impact to the timeline

**RISKS:**

- Project resources are assigned to multiple projects; should another project get extended, the completion of this project could surpass the planned implementation

**PLANNED ACTIVITIES:**

- Team training and content creation
- Website build continues



# myTIME: Time and Attendance System

Project Manager: John Passaro

Estimated Completion: April 2024

**IMPACTED F&A AREAS:** Human Resource Services, DoIT

**STATUS:** ● Active

**SCOPE:**

The new Time and Attendance Reporting System offers State and RF employees a modern, paperless approach to time reporting, benefiting all employees. Other enhancements include:

- Modern interface for time reporting activities
- Real-time visibility to accruals and time off balances
- Ability and empowerment for faculty and staff to report their own time
- Built-in compliance to rules, regulations and accrual policies

**STATUS:**

- Working with Labor Relations to communicate timekeeping changes for union employees
- Working with the Change Management team on strategy and process for change management throughout the project
- Liaising with CPDC on setting up new timeclocks

**RISKS:**

- If any resources (functional or technical) are out for an extended period, it could impact the project timeline
- If the vendor does not secure an Integration Specialist in a timely manner, it may push the remaining project tasks out past their current due dates
- If more timeclocks are required over the current amount procured (25), the project team will have to put in a change request for more funding to purchase additional clocks

**PLANNED ACTIVITIES:**

- Begin to prepare third campus-wide communication
- Liaising with CPDC on setting up new timeclocks
- Begin communicating timeclock usage to union representatives
- Continue scheduling and conducting integration meetings
- Continue system development discussions
- Begin testing configured clocks with small, internal team

## HR Now Modernization Initiative

Project Manager: TBA

Estimated Completion: TBA

**IMPACTED F&A AREAS:** Human Resource Services

**STATUS:** ● Active

### **SCOPE:**

Collaborative campus initiative aimed at enhancing the employee experience and positioning the University for future success through expanded HR services, enhanced systems, and delivery of HR services across the campus.

### **STATUS:**

- Our campus leadership provided an update on the new and expanded services and structures that will support best in class HR services, as well as the expanded HR Business Partner role, for a more efficient HR experience. In addition, the University's recent ERP kickoff will support these efforts.

### **RISKS:**

- Need for additional resources to support training and engagement programming

### **PLANNED ACTIVITIES:**

- For more information on new and ongoing HR Now enhancements and to keep up-to-date on their progress, visit the HR Now Implementation Dashboard.



# Construction Project Management System

Project Manager: Jim Gonzalez

Estimated Completion: TBA

**IMPACTED F&A AREAS:** Facilities & Services, DoIT

**STATUS:** ● Active

**SCOPE:**

Purchase and implement a construction project management software that will be used by Campus Planning, Design & Construction. Currently, six separate systems are used to track CPDC projects; all historical data will be merged and aggregated into one new software platform.

**STATUS:**

- Vendor has been selected
- All reference documents have been submitted to procurement

**RISKS:**

- n/a

**PLANNED ACTIVITIES:**

- Vendor kickoff

# Irrigation Controller Upgrade

Project Manager: Christian Guzman

Estimated Completion: December 2023

**IMPACTED F&A AREAS:** Facilities & Services

**STATUS:** ● Active

**SCOPE:**

Upgrade all campus irrigation controllers to smart-enabled controllers with remote programming access. The use of smart-enabled controllers will allow for greater control over watering schedules. For example, new units will monitor the weather for rain and not activate when rain is expected. This will lead to an overall reduction of water use on campus.

**STATUS:**

- Irrigation Controller installations began in Fall 2022
- 21 controllers fully installed and added to management platform
- 36 controllers installed and awaiting network connection
- 16 controllers awaiting installation

**RISKS:**

- n/a

**PLANNED ACTIVITIES:**

- Programming of watering schedules continues
- Schedule installation of 16 irrigation controllers (underway)
- Schedule network installations for 36 locations (underway)



## Lighting Upgrade (Phase 2)

Project Manager: Christian Guzman

Estimated Completion: TBA

**IMPACTED F&A AREAS:** Facilities & Services

**STATUS:** ● Active

**SCOPE:**

Replace existing fluorescent 2' x 2' fixtures with LED fixtures to enhance lighting in Humanities. Replace existing metal halide exterior fixtures with LED fixtures to enhance outdoor lighting around Nobel Hall.

**STATUS:**

- Currently replacing fixtures in Humanities
- Currently scheduling fixture replacement timeline for Nobel Hall

**RISKS:**

- n/a

**PLANNED ACTIVITIES:**

- Replace 170 fixtures in Humanities
- Replace 57 exterior fixtures around Nobel Hall

## OSI PI Data Server

Project Manager: Tom Lanzilotta

Estimated Completion: TBA

**IMPACTED F&A AREAS:** Facilities & Services, DoIT

**STATUS:** ● Active

### SCOPE:

Energy Management and the Division of Information Technology, Enterprise Applications, and Integrations departments are working on implementing a data collection server that will serve as a "warehouse" for data from multiple BMS/EMS systems campus-wide. This will enable the team to make more informed decisions on where to focus resources to improve efficiency.

### STATUS:

- The Schneider Electric energy management system is 20% integrated
- Building management systems at West Side Dining and the Campus Rec Center are currently being integrated

### RISKS:

- Lack of human capital to implement on time
- Funding for continued annual cost of approximately \$30K

### PLANNED ACTIVITIES:

- Pull datapoints in from WSD Carrier system (completed)
- Pull datapoints in from Rec Center Trane system
- Pull datapoints in from Siemens BMS once upgraded to Desigo
- Pull datapoints in from JCI BMS once upgraded
- Pull datapoints in from West and East Plants
- Pull datapoints from Class schedule system 25Live
- Pull datapoints from WiFi
- Upgrade all Modbus maps in the ION system then pull datapoints (work in progress)
- Create informative dashboards for both the HVAC and EM teams



## Kitchen Hood Controllers at West Side Dining

Project Manager: Tom Lanzilotta

Estimated Completion: August 2023

**IMPACTED F&A AREAS:** Facilities & Services, Faculty Student Association

**STATUS:** ● Active

### SCOPE:

The kitchen exhaust hoods at WSD were fitted with new sensors and controllers to enable ramping up and down the exhaust fans to match the intensity of the cooking below them. When cooking is active, heat and smoke are detected which in turn, ramps up the exhaust. When no cooking is detected, the fans are set to a minimum. This conserves a large amount of electrical and thermal energy.

### STATUS:

- The equipment has been installed and is operational

### RISKS:

- n/a

### PLANNED ACTIVITIES:

- Networking to install data drops (complete)
- Carrier to link the hood controller into the Building Management System (BMS) (work in progress)
- Enable schedule setbacks to conserve energy in conjunction with SBU Energy Management (pending)

# EOC Operations and Business Continuity Software

Project Manager: Zachary Lee and Steven Wong

Estimated Completion: August 2024

**IMPACTED F&A AREAS:** Enterprise Risk Management

**STATUS:** ● Active

**SCOPE:**

The SBU-OEM Emergency Operations Center is a central location for managing all campus emergencies. With an increase in the campus population, and the complexity of our operations, there is a need for an updated integrated software system to streamline the monitoring of day-to-day campus operations the coordination of emergency operations.

A web-based platform used to manage planning, response, and recovery will assist in the development and execution of master Emergency Operations Plan and Continuity of Operations Plans, while also improving communications and workflow during activations.

**STATUS:**

- SB Common Data Integration: People (via Peoplesoft) data setup and testing completed. SFTP integration in progress
- Hazard Vulnerability Assessment (HVA)/Business Continuity (BC)/Continuity of Operations (COOP): Div. of Enterprise Risk Management alpha test in progress
- Incident Management: First round of configuration complete and testing in progress
- Project Management Module: Demonstration completed by vendor, currently evaluating for configuration changes

**RISKS:**

- Lack of common virtual collaborative meeting place inhibits critical communication related to campus emergencies
- Current business continuity plan building tool is antiquated and lacking elements that are important for a comprehensive emergency and continuity plan

**PLANNED ACTIVITIES:**

- 25 Live and EH&S Safety Management System (SMS) scope integration tabled pending hiring of new EM staff, Expected Q4 2023
- HVA and BC/COOP module beta test and full rollout planned to start October/November 2023
- Building Emergency Plan demonstration and planning to begin October 2023

# Safety Management System

Project Manager: Gary Kaczmarczyk and Steven Wong

Estimated Completion: Fall 2023

**IMPACTED F&A AREAS:** Enterprise Risk Management

**STATUS:** ● Active

**SCOPE:**

The SMS is a new software database solution that is designed to manage risk, ensure safety and compliance, and improve efficiency for laboratory and research safety, hazardous materials management, worker safety programs, fire safety and emergency response, and will facilitate regulatory required training, inspections and compliance activities.

**STATUS:**

- Integration of SBU IT Systems: Completed integration and verification of SBU people and building data and IT systems. People data from SB affiliate hospitals added into data import.
- Laboratory Registration: Beta testing completed. Currently updating door-signage and changing several questions. Rollout imminent.
- Learning Management System (LMS): System brought into production and campus announcement sent on 9/26/23. Working to import historical data.
- Radiation Safety Module: Working with SMS provider to determine how the program can be updated to accommodate department needs.

**RISKS:**

- Funding for Annual Fees: The initial SMS contract will be paid out of Research funds that were rolled over from previous years. A source of additional funding in the amount of \$100K is needed for annual fees.
- Staffing: EH&S will require an additional Lab Safety Specialist (requested in FY 22/23) to support implementation of Chemical Inventories
- Departments will likely request support for chemical inventory management

**PLANNED ACTIVITIES:**

- Learning Management System (LMS): Complete integration of historical data from Blackboard/PeopleSoft by 10/30/23.
- Laboratory Registration: Complete hazard assessment questions based on new door sign requirements and launch by 10/30/23.
- Chemical Inventory Management: Develop and implementation plan for Chemical Inventory Management module.
- Incident Reporting: Plan framework for incident reporting module
- Equipment Inventory & Inspections: Begin planning and testing equipment inventory and inspections for each EH&S program
- Internship Support: Develop plan which will incorporate student interns to provide lab registration and inventory assistance

## Parking Management Software

Project Manager: Kendra Violet and Donna Skidmore

Estimated Completion: January 2023

**IMPACTED F&A AREAS:** Enterprise Risk Management

**STATUS:** ● Active

### SCOPE:

Implement a new parking and enforcement system to replace end-of-life systems and support new initiatives. Components include:

- Permit Software: Allows permits to be allocated in a variety of options by classification of customers. Current software has limitations regarding the types of permits that can be allocated.
- Enforcement Software/Hardware- Seamlessly integrates a customer's information for online payments. Allows for online appeals. Provides enforcement the opportunity to issue one-time warning citations for individuals that have never had a citation.
- Mobile/Fixed License Plate Recognition (LPR) - Uses license plates to verify payment for parking through permit, meter, reservation or mobile payments (eliminates physical hangtags). Increases compliance with parking regulations; thereby ensuring adequate parking for all customers.

### STATUS:

- Vendor selected and contract reviewed by SBU General Counsel
- Contract at vendor for signature

### RISKS:

- Implementation dependent on other areas that may have large projects occurring at the same time
- Delayed implementation can impact any changes to current parking operations
- Budget

### PLANNED ACTIVITIES:

- On-going meetings with various campus partners to understand current platform structure to prepare for implementation
- Review of current policies and creation of new policies based on system changes
- Update to website based on changes



# Wolmart Enhancements and Upgrades

Project Manager: Sean Dermody

Estimated Completion: June 2024

**IMPACTED F&A AREAS:** Finance

**STATUS:** ● Active

**SCOPE:**

Enhance existing functionality within the Wolmart System to improve operational efficiencies and support cost savings. Leverage new functionality from Jaggaer regular release upgrades as they become available.

**STATUS:**

- The 2023-24 Enhancement Plan has been finalized and identifies 24 projects aligned with Procurement's Strategic Priorities
- Projects recently finished or currently underway include:
  - New Punchout Catalog for Lowes Home Centers (completed)
  - New Hosted Catalog for General Welding Supply Company, which is a supplier for Tank Gas transitioning from iLabs (launching October 2)
  - A new form for critic teacher stipend payments so those can be submitted in WolfMart (in progress)

**RISKS:**

- System integration issues to Oracle / SUNY diverting resources from enhancement plan efforts
- SBU staff resource constraints to test and implement enhancements (same resources manage daily help desk issues and testing)
- SUNY staff resource constraints to support enhancement plans
- Staff support requirements for the new ERP system implementation

**PLANNED ACTIVITIES:**

- Upcoming projects identified in the 2023-24 Enhancement Plan:
  - New Procurement Help Center using Team Dynamix, which will include functionality to submit helpdesk tickets
  - Contract (AC-340) contract integration in WolfMart
  - Digital capture (new electronic invoicing scanning solution)
- Upcoming Jaggaer major releases are planned for November '23 (23.3). A list of enhancements will be posted on the WolfMart Update Website as they become available.

## Procurement Website Refresh

Project Manager: Carmen Gonzalez

Estimated Completion: March 2024

**IMPACTED F&A AREAS:** Finance

**STATUS:** ● Active

### SCOPE:

Launched in summer 2022 to consolidate and refresh the multiple Procurement websites to improve customer experience. Websites in scope include Procurement, Central Receiving, Property Control, Mail Services, WolfMart, Travel & Card Programs.

### STATUS:

- New Procurement website launched September 18, 2023
- Progress to date:
  - The Central Services website is completed (consolidated Mail Services, Property Control and Central Receiving)
  - Completed the redesigned Procurement website map (moved WolfMart website into this new site)
  - The students made a major update to the 'forms' no longer needed as many are out-of-date and moved to electronic formats

### RISKS:

- Student schedules cause project delays
- Properly 'decommissioning' all of the old website links

### PLANNED ACTIVITIES:

- 2 student assistants will begin working on the Travel & Card Programs website to update the 'look and feel' to be the same as the Procurement and Central Services sites

# Concur Travel and Expense Implementation

Project Manager: Gerardina Paduano

Estimated Completion: TBA

**IMPACTED F&A AREAS:** Finance

**STATUS:** ● Active

**SCOPE:**

Integrate Concur at Stony Brook University, Stony Brook Hospital and LISVH for all employee travel-related expense transactions and reservations.

**STATUS:**

- AI auditing tool has been implemented

**RISKS:**

- Compliance, adoption and enforceability of program with SB travelers

**PLANNED ACTIVITIES:**

- Finalize "registry" policy regarding non-SBU funded travel in partnership with Enterprise Risk Management; expected to launch Fall 2023
- RF Non-Travel reimbursements coming to Concur; date TBD
- SBF/Concur: Policy "design sessions" scheduled for early September

# Procurement University Savings

Project Manager: Frank Bowden

Estimated Completion: June 2024

**IMPACTED F&A AREAS:** Finance

**STATUS:** ● Active

**SCOPE:**

Increase cost savings realized during purchasing process (e.g. costs reduction, costs avoidance and rebates).

This includes savings achieved through sourcing events (RFP, RFQ, IFB, etc.), re-negotiation of contract pricing as well as terms and conditions, administrative and operational process improvements, and technology enhancements such as automation.

**STATUS:**

- Cost savings activity for FY-2023/24 kicked off on July 1, 2023
- Projected FY2023/24 Quarterly Costs Savings run rate:
  - July 1, 2023, to September 30, 2023 - \$2.5MM
  - October 1, 2023, to December 31, 2023 - \$5.0 MM
  - January 1, 2024 , to March 30, 2024 - \$7.5 MM
  - April 1, 2024, to June 30, 2024 - \$10.0 MM
- Achieved Quarterly Costs Savings run rate (actual):
  - July 1, 2023, to September 30, 2023 - \$2,528,049.21

**RISKS:**

- Ineffective collaboration with internal and external stakeholders resulting in missed costs savings targets
- Stakeholders not procuring off of the WolfMart catalogs for best pricing

**PLANNED ACTIVITIES:**

- Created and rolled out new streamlined version of the Savings Tracker in June 2023
- Met with entire Sourcing team and provided an overview of the importance of costs savings, the different types of costs savings and the announcement of the new savings tracker in June 2023
- Review and validate costs savings on a monthly basis
- Report on Quarterly Costs Savings run rate



## FY23/24 Annual Budget Planning Cycle

Project Manager: Budget, Financial Planning & Analysis

Estimated Completion: September 1, 2023

**IMPACTED F&A AREAS:** BFP&A, DoIT, Enterprise Risk Management, Facilities & Services, Finance, Human Resource Services

**STATUS:** ● Active

### SCOPE:

The FY 23/24 Budget Cycle is underway. Dedicated BFP&A Analysts are collaborating with the 15 VP Areas and VPCs to review Quarter 1 reports and will review Multi-Year Templates at upcoming Fall Meetings scheduled in October.

The annual Budget to Actuals workstream is now in progress. BFP&A and Accounting are collaborating to accurately report FY22/23 Actuals vs. FY23/24 Budget to be published on the University BFP&A website.

The multi-year ERP implementation project commenced on September 26th with a two-day, Kick-Off. The BFP&A team is currently evaluating the scope of work and engaged with Deloitte

### STATUS:

FY23/24 Budget Updates:

- Form 1/FMS was submitted to SUNY on August 18th. The BFP&A Team is currently in communication with SUNY responding to questions.
- BFP&A disseminated an annual budget preparation survey and will compile responses and apply improvements as needed to the next fiscal year cycle processes

### RISKS:

- n/a

### PLANNED ACTIVITIES:

- FY24/25 Budget planning in development; CBM is scheduled to open on January 15, 2024 and will close on March 15, 2023.
- Monthly VPC meetings have been scheduled through 2024 to increase cross-communication between BFP&A and the VP Areas

# Additional Project-Related Resources

- **Budget Financial Planning & Analysis:** Call Letter
- **Division of Information Technology:** Enterprise Project Management website
- **Facilities & Services:** Active Construction Projects
- **Human Resource Services:** HR Now website
- **Procurement:** Concur website