

WolfieONE

Change Leader Network Recap

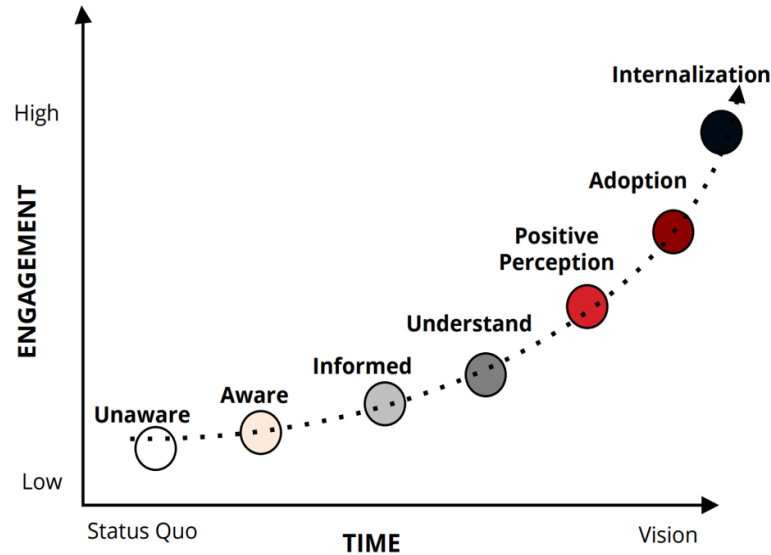
January 10, 2025

Agenda

Change Leader Network	3-8
WolfieONE Foundations	9-13
WolfieONE Changes	14-16
COA	17-18
Oracle Cloud Overview	19-24
HCM Change Impacts	25-32
ERP Change Impacts	33-35
Personas	36-38
Next Steps	39-42
Appendix	43-49

Change Leader Network (CLN)

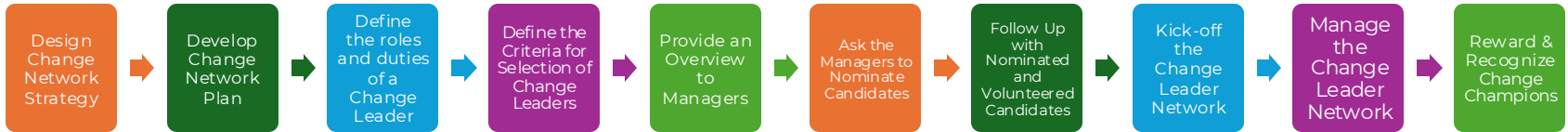
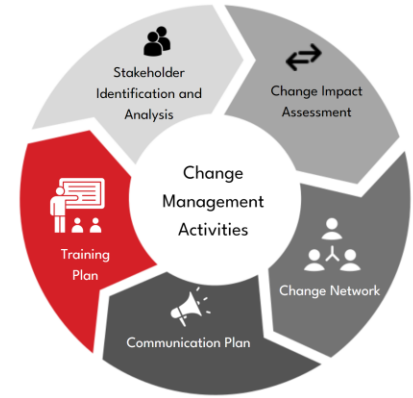
Change Management Foundations



The Engagement Curve

What is a Change Leader Network?

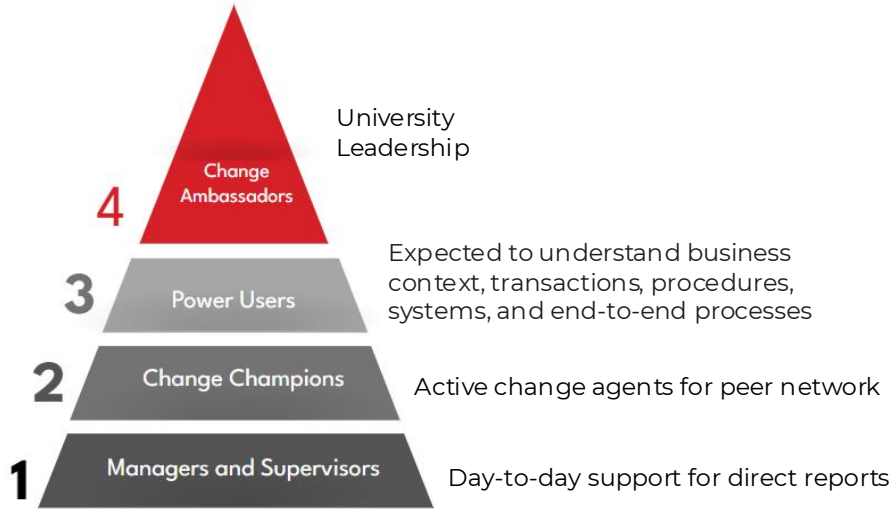
- *An integral part of the Change Management Methodology at Stony Brook*
- *A **peer-led** group of influencers and impacted users across Stony Brook who will assist in building **awareness, active listening and gathering concerns, promoting buy-in, and providing support to stakeholders impacted by the project***
- *An indispensable asset to drive and support change adoption*



We are here

- Conduct training(s)
- Socialize Network
- Leverage for driving change
- Provide Support, as needed
- Gather feedback

Change Leader Network Structure & Benefits



Promote **understanding** to assist employees in understanding changes and dealing with uncertainty



Advocate positive change through face-to-face and informal communications to **change behaviors**



Build **accountability** and **ownership**



Build a **community of early adopters** who value the opportunity to try out new technology first and get a chance to demonstrate their leadership skills



Accelerate the adoption of the change by quickly disseminating timely and accurate information and building trust

Champion Role



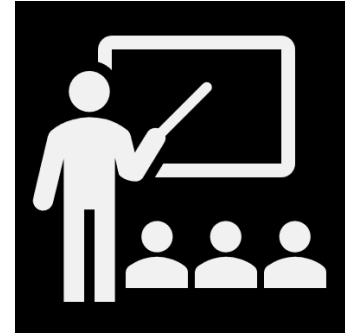
Champion the Program

- Promote yourself as a Champion
- Spread awareness & key information from program to peers & community
- Share the expected benefits



Promote our Guiding Principles

- Stony Brook First
- Transparency and Inclusion
- Governance
- Single Source of Truth
- Optimized Operations and Processes
- Transformation



Participate

- Attend monthly one-hour Change Leader Network meetings
- Accept invites, show up, be engaged
- Attend program and/or workstream-related events and activities (webinars, roadshows, townhalls, etc.)

Change Champion Journey

Change Champions will be asked to act as representatives from their departments or units and as partners of the WolfieONE program, and align their WolfieONE expertise with modules/processes, rather than departments.

1. Tell the Change *Story* (Spring 2025)- not the data

- Help peers understand what's "in it for them". Work with OCM to construct a shared "Change Story" at your next leadership meeting, in your upcoming departmental newsletter, or via **existing communication channels**
- Be realistic and **recognize** that change is challenging, "**status quo bias**" is expected

2. Provide Honest Feedback (April 2025)

- Leverage your subject matter expertise and familiarity with your peers and counterparts to help us shape communications, engagement, and training
- Provide input and feedback on program communications

5. Monitor Resistance & Empower End Users

- Serve as an informal "go-to" point of contact for two-way communications
- **Escalate obstacles** that are preventing your group or department from being ready for change as you empower them to be confident that they are prepared for go-live

6. Support Adoption

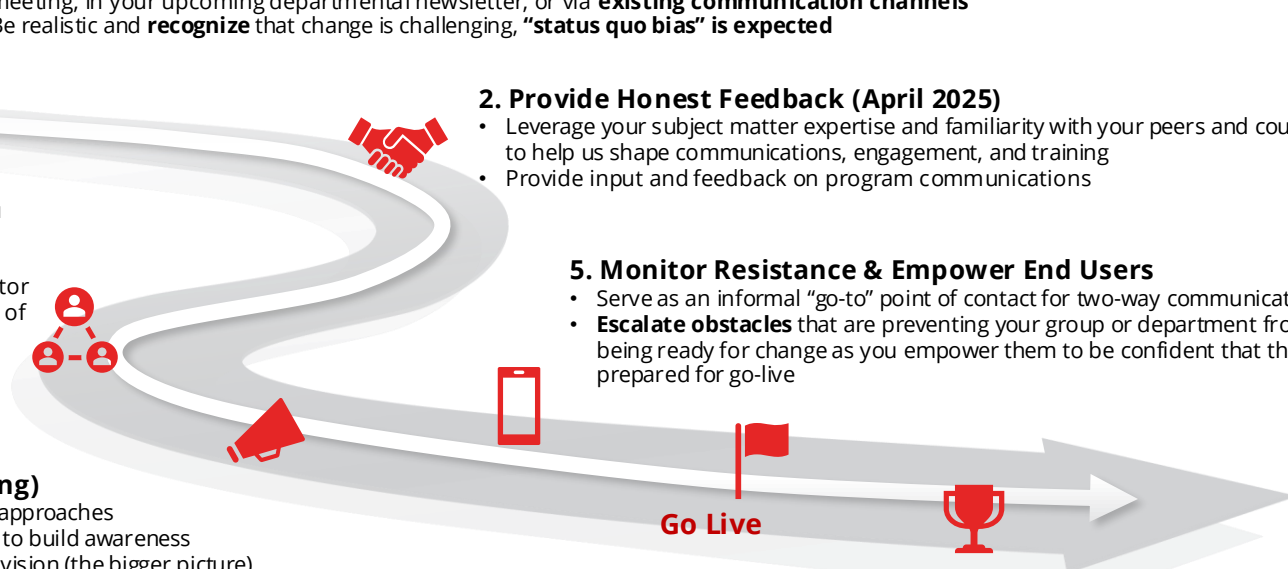
- Partner with project leaders to drive adoption and connect end users to support channels
- Set an automatic email reply to reinforce key messages (e.g., "Need help registering for courses this month? Reach out to **ocm@stonybrook.edu**")

3. Build Trust (ongoing)

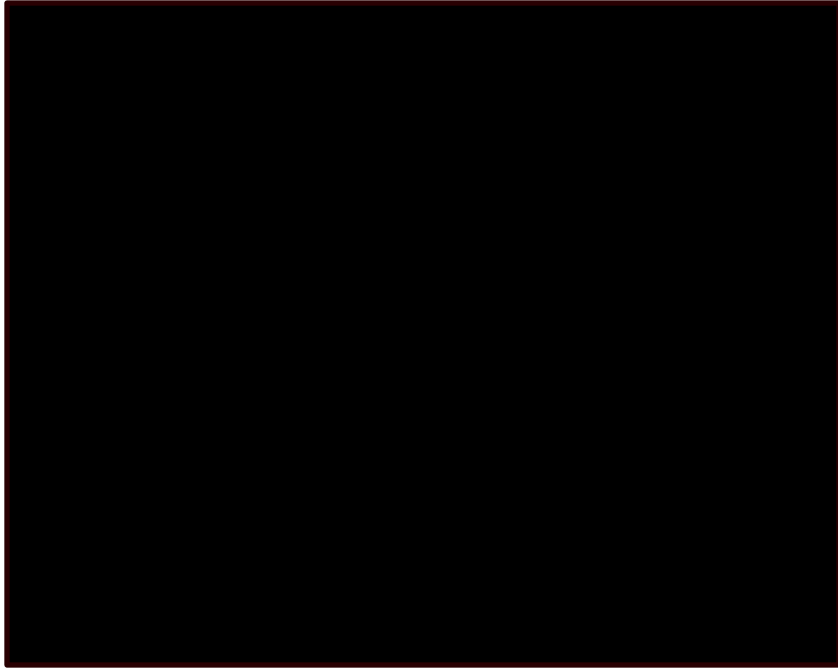
- Engage others with whom you have influence, build support (informal networks matter!)
- Become a trusted communicator by taking on the responsibility of keeping your department or group "in the know"

4. Champion Change (ongoing)

- Continue vocal support as go-live approaches
- Use existing forums and channels to build awareness
- Reinforce the focus on the overall vision (the bigger picture)
- Put up go-live posters in your office / workspace with the QR code that will link to formal training (closer to go-live)
- Use WolfieONE **Zoom backgrounds**



About WolfieONE



Our WHY:

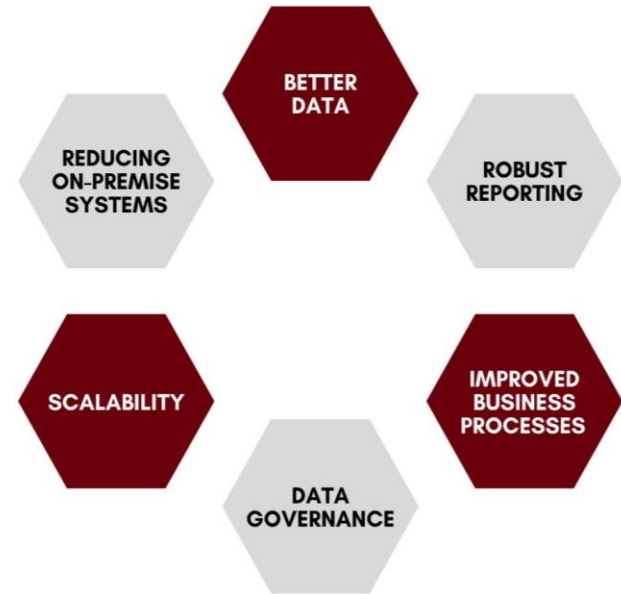
Beyond the business reasons that became apparent during and post-pandemic, there are human capital drivers for this initiative, such as **employee morale and institutional reputation**.

The industry is moving from on-premise to the cloud in a number of ways. To remain competitive, modernizing archaic systems and processes is essential.

The employee experience and how you spend your time interacting with data is one of our top reasons for this transformation.

Expected Benefits

- Gradual reduction of on-premise (i.e., campus-based) systems, paper-based processes and labor-intensive manual processes
- Better integration across various ERP modules which supports smoother transaction processes and more powerful blended analytics/reports
- Integrated information systems that provide more up-to-date and accurate financial and operational data that increases transparency, and enhances planning and forecasting efforts
- Robust reporting capabilities enabling better decision-making as well as managing from a holistic vantage point rather than a siloed view
- Increased automation and self-service processes (and fewer human errors as a result)
- Simpler, more intuitive, modern user experiences and enhanced cloud-based data security



Entity Scope ERP & HCM

The purpose of this Entity Scope view is to articulate how user populations within the below entities will align with respect to Day 1 Future-state WolfieONE application use and/or data integration. The Legal Entities that will be configured in Oracle is separate from this scope view.

Functional Area	Entity									
	SBU	SBF	FSA	RF ³	SBM					
					SBUH ¹	LISVH ¹	CPMP	ELI ²	SBSH ²	Other Affiliates ²
ERP	Yes	Yes	No	Integrate	Integrate	Integrate	No	No	No	No
HCM	Yes	No	No	Yes	Yes	Yes	No	No	No	No

Definition	
Yes	Populations within this entity <u>will</u> log on to WolfieONE Oracle Cloud to transact and/or perform reporting activities.
No	Populations within this entity <u>will not</u> log on to WolfieONE Oracle Cloud to transact and/or perform reporting activities.
Integrate	Data from this entity will integrate with WolfieONE Oracle Cloud.
Notes	
<ol style="list-style-type: none"> SBUH / LISVH: EPM at summary level - they have their own budget system for daily operations. ERP – integrate for URAS reporting purposes – they have their own GL. Will load audited financial statement data to FCCS for consolidated financial reporting. ELI/SBSH/Other SBM Affiliates: These entities will load audited financial statement data to FCCS for consolidated financial reporting. RF: HCM consideration – RF employees include select CPMP and SBF staff. 	

Workstreams relevant to Champions for now:

- **Enterprise Resource Planning (ERP): all things Accounting & Reconciliation!**

Note: Student receivables and SIS are not changing (Campus Solutions).

- **Human Capital Management: HR processes**

What's not changing: Interfolio, Handshake, Kronos, and HealthStream

- **Enterprise Performance Management: Budgeting, planning and forecasting.**
- Technology: particularly **Reporting (queries, out of the box, custom)**
- Change Management

WolfieONE - Changes

What's Changing?

CURRENT STATE SYSTEMS/PROCESS	FUTURE STATE SYSTEMS/PROCESS
Inconsistency across processes and practices	Standardize processes and practices (80/20)
Oracle/ PeopleSoft software for Finance	Enterprise Resource Planning (ERP) Cloud
Oracle/ PeopleSoft software for Human Resources	Human Capital Management (HCM) Cloud
Campus Budget Module (CBM) for Budget and Planning	Enterprise Performance Management (EPM)
SOLAR (time and attendance; employee information, NOT the student side)	Human Capital Management (HCM) for reporting time and attendance
Recruiting and onboarding in Taleo	Oracle Recruiting Cloud (HCM)
CPR (Capital Planning, construction)	E-builder, which will integrate with EPM

What's not Changing?

CURRENT STATE

FUTURE STATE INTEGRATIONS

Jaggaer (WolfMART) SUNY system-wide SaaS solution for Procurement	Some fields will require the new COA, integration with Oracle, end-user will continue to use Jaggaer
Concur for travel & expense reimbursement	End-user will continue to use Concur but will have to know their COA Org and Fund Source.
Hospital - Finance (Lawson)	Hospital finance professionals will continue to use their current COA in Lawson. Exception: patient refunds team in accounting, and budget officers.
Student Information Systems	The student records (both academic and tuition/fin aid) side of SOLAR will remain the same. Students' employee records will exist separately from their Academic record in WolfieONE.
Hospital usage of Kronos	Will integrate with SUNY system for payroll purposes.
Interfolio	Faculty will be hired in Interfolio and then their data will flow to WolfieONE (Core HR) for onboarding.
HealthStream	The hospital will continue to use HealthStream, and it will integrate with the Learn module of HCM.

Chart of Accounts (COA)

Terminology

Hierarchy: a structure that provides summarized nodes used to report on all the "children" that fall below it. Oracle gives the ability to rearrange the children values into alternative hierarchies that also summarize the reporting view.

The **parent and child** levels are part of the hierarchy for each segment in the chart of accounts.

The **child** represents the lowest level in the hierarchy. The child values are the values used when entering transactions.

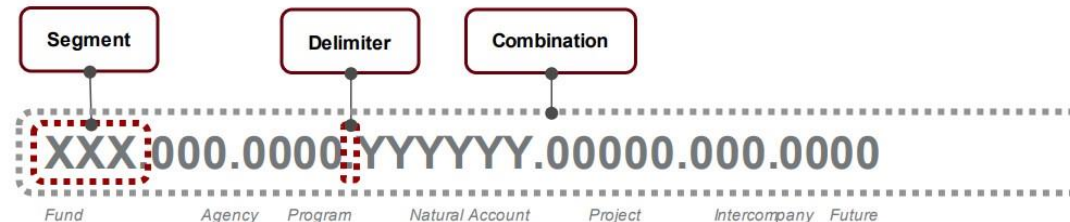
The **parent(s)** represent reporting nodes that group the child values that are found below the parent in the hierarchy. Parent(s) are used for efficient reporting and queries.

Chart Segment: Every segment is a critical dimension in representing some aspect of the business– legal, financial, operational, management – “tagging” every transaction, like a hashtag or a label. The future state “golden rule” is for each segment to have a **single and standard use** for every segment across departments. No “co-mingling” of purposes.

Attribute: acts like a static tag of the chart segments to provide an alternative way to write reports. Example: Academic vs. Non-academic Orgs.

Chartstring: The combined segment values, in a fixed order, is called a chartstring. Every event on a transaction that has a financial impact generates accounting entries, posting it to a combination of segment values in the General Ledger.

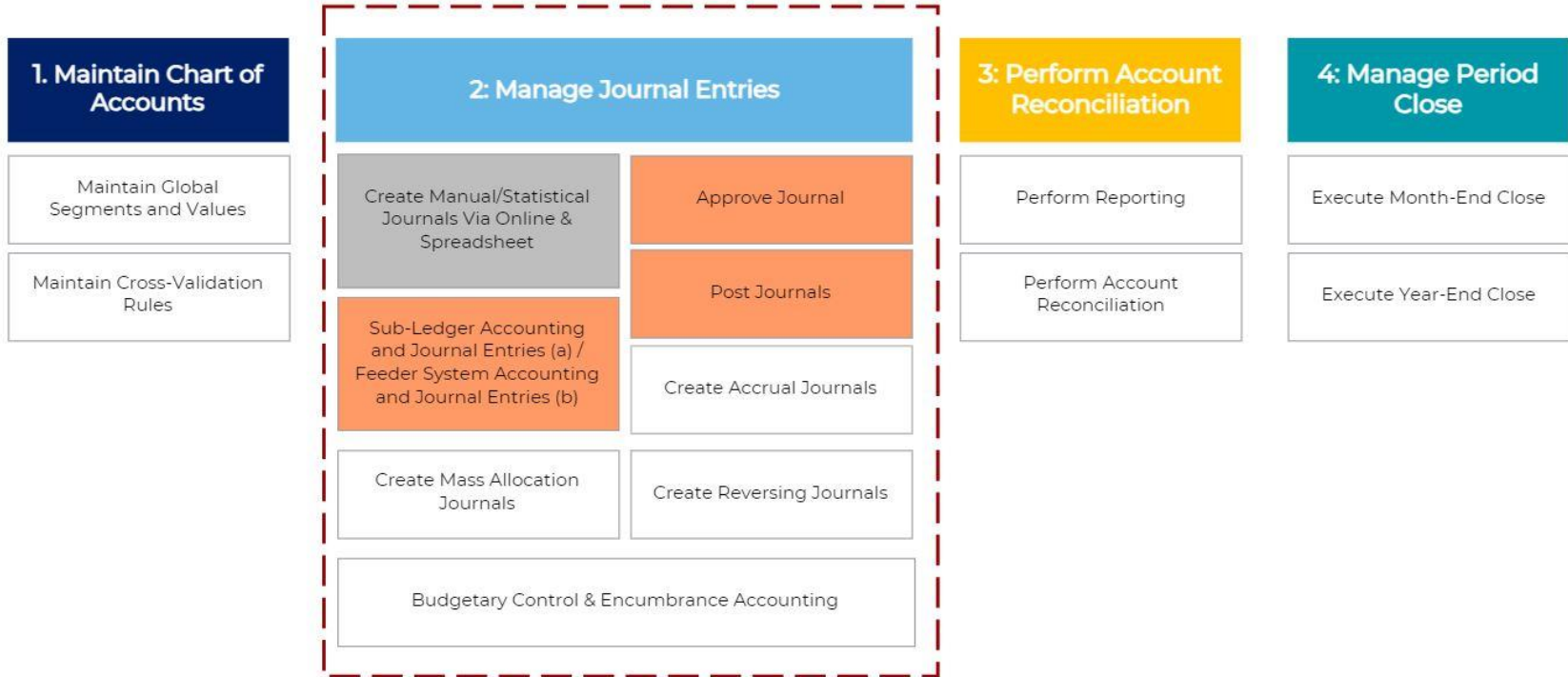
This illustrates what a chartstring looks like:



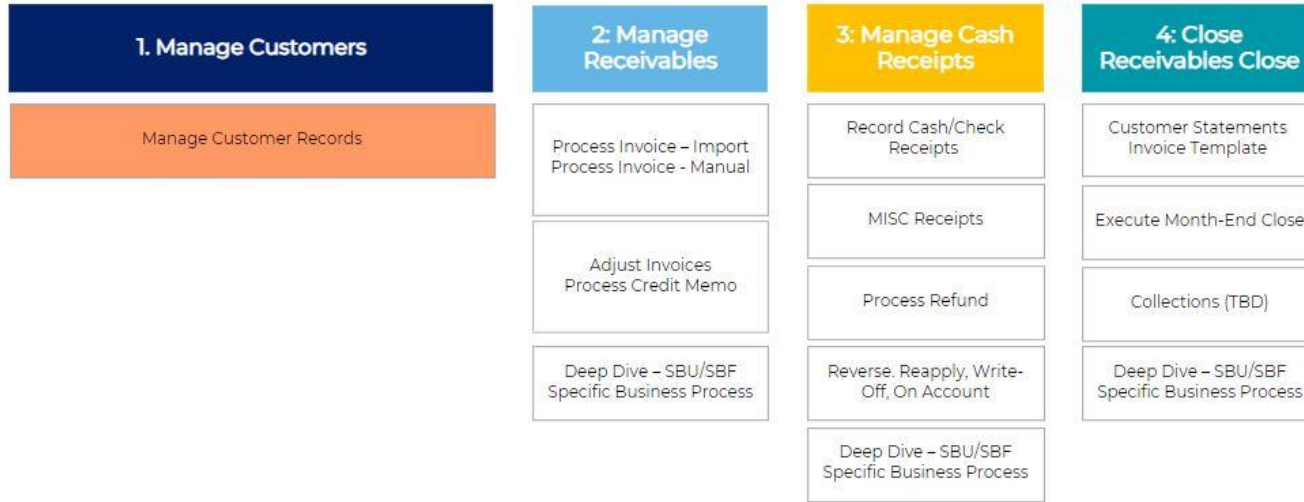
*For illustration purpose only

Oracle Cloud Overview

ERP General Ledger breakdown



ERP Receivables (AR)



ERP Fixed Assets



ERP Cash Management breakdown

Manage Cash Management

1. Manage Bank Master Data

2: Manage Bank Account Transfer

3: Receive Bank Statements

4: Reconcile Bank Statement

ERP Payables (AP) Refunds only

Types of refunds:

- Student
- Patient
- Department
- AR credit to an external party

Manage Payments

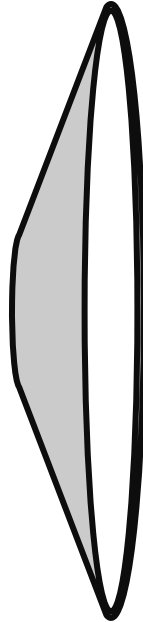
1. Manage Suppliers

2: Manage Period Close

3: Manage Payables Invoices

EPM

- Systematized central planning and forecasting
- Scholarship Discount Model
- Base / Fiscal Planning
- Overhead and Fringe Cost Planning



Budget Formulation

Non-Personnel Expenses Entry at COA level;
Revenue Entry at COA level; Strategic Planning
Driver-based Revenue Modeling; Target Setting

Budget Management

Multi-year Forecasting/
Projections
Budget Adjustments (COA level)
Commitment Planning

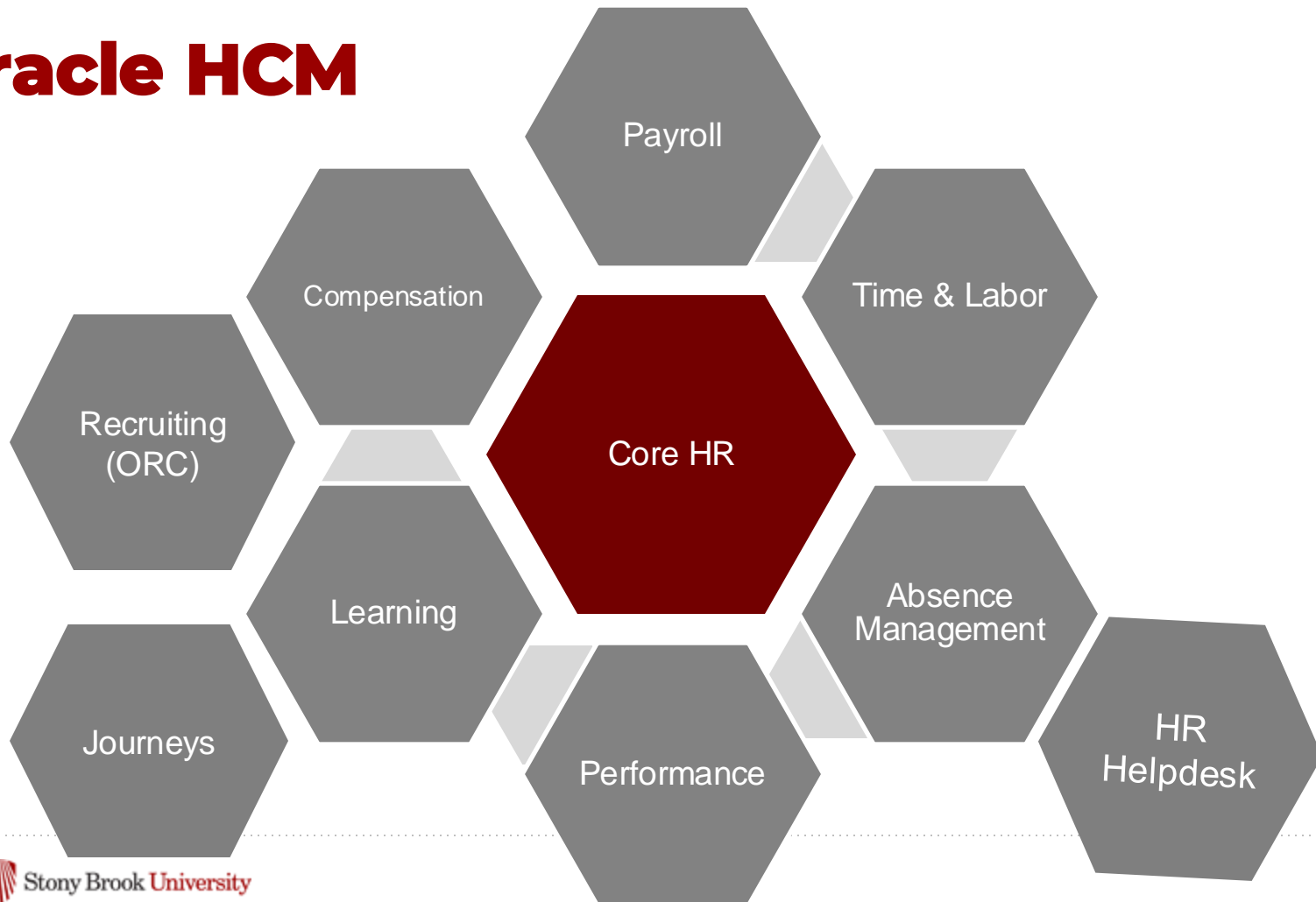
Workforce Planning

Manage Existing Positions
Manage Vacant Positions
Create New Positions
Allocations/ Costing/ Splits

Reporting

Ad hoc Reporting (SmartView)
Narrative Reporting
Management Reporting
Executive Dashboards

Oracle HCM



HCM Change Impacts

Human Capital Management Summary



The HCM changes align to the **Guiding Principles, minimizing manual processes and paper forms**, reducing risk or human errors.

Leveraging **guided flows** to show the user what data needs to be entered, where, and by whom.

Leveraging **Journeys – a NEW concept** – will improve the employee experience and save time. Examples: Pre-employment check process, onboarding, signing up for benefits (employee self service), Voluntary Reduction in Work Schedule, Offboarding, and any type of leave.

New reports will be available for Managers (both ad-hoc and delivered Oracle reports for HR Administrators and Managers). All fields (including customizable) in WolfieONE are reportable.

Approvals will be in the system, for most processes, **instead of offline via e-mail or paper form**.

The move to Standard Review Period for annual evaluations, making evaluations more consistent (instead of a rolling one-year lookback).

Removing or eliminating use of DocuSign (leveraging Oracle functionality) for most/all (recruiting and onboarding) processes.

Human Capital Management Trends (1)

	Future state
Core HR	<p>This is the support structure for all HCM modules and employee data. New business processes enhance the overall user experience. State (University, Hospital, LISVH) and RF employee data will be housed in one unified platform.</p> <p>Standard level of approvals (3) across all HR processes will reduce the time it takes to complete transactions.</p> <p>Multiple assignment employment model will accommodate specific scenarios for additional duties and pay elements.</p> <p>Accountability: better visibility into the workflow (who needs to take action).</p>
Recruiting & Onboarding	<p>Consistency of onboarding processes across Stony Brook entities and departments. Standardization of recruiting procedures for staff (excluding Faculty recruitment).</p> <p>Seamless recruiting and applicant tracking (instead of having items via e-mail, pdf forms, and items in Taleo or DocuSign). Having an all-in-one system (data flows from ORC to Core HR).</p> <p>End-to-end process in Oracle Recruiting Cloud for staff. Expediting candidates to new hires, eliminating manual entry (less risk of human error).</p> <p>Standardized offer letter & acceptance processes for all ensures a consistent electronic delivery and transparency.</p> <p>Pre-employment check process will be delivered in a seamless manner. Ability to leverage RMI & Journeys to ensure candidates complete all their required tasks.</p> <p>Recruiters will no longer use the current requisition templates.</p>

Human Capital Management Trends (2)

	Future state
Analytics	<p>Leveraging system functionality to create ad-hoc reports (tailored to the user's parameters) that can be shared and inherits security from the user role. Every field is reportable.</p> <p>Ability to leverage hundreds of "seeded" (out-of-the-box) reports, which can be delivered on a scheduled basis.</p>
Employee Self-service	<p>Empowering employees to initiate changes to their personal record. Employees can own and manage their data through an intuitive interface and track the status of their requests. Employees will see their person profile, which includes their own skills and qualifications.</p> <p>This eliminates wait times and errors due to manual data entry from paper / email into the system.</p>
Learning Management System	<p>Automation of training deployment and assessments. Ability to centrally host training resources, track completion/ measurement (compliance training analytics) and view all employee training reporting in one single platform.</p> <p>Personalized learning recommendations based on Job Families (Example: HR or Information Technology).</p> <p>Flexible course structure supports various learning needs. Allowing managers to assign training to their teams. Social Learning through communities & discussions is a new capability.</p>

Human Capital Management Trends (3)

	Future state
HR Helpdesk	<p>Improved customer service: HR agents will handle, delegate, or escalate tickets. Auto routing of the ticket to the appropriate group and in-system ability to reassign the ticket to another agent. Employees can view the status of their tickets. Employees will receive notifications via email when there is an update on their tickets, and they'll have the ability to respond to their tickets both in system or through email.</p> <p>Employee will be able to look for policies in knowledge management system, saving time. Based on analytics on the tickets, the project team can proactively work on improving system set-up and processes to improve the user experience.</p>
Performance Management	<p>Digitalization: Performance Management will be electronic and consistent for employees. Employees will be able to see their past performance documents in one central location. New ability to send performance documents through automation (or trigger the performance program manually).</p> <p>AI functionality to summarize reviews (managers will still have final authority). Check-ins, Feedback Request, Goals as expectations will be new concepts. Approval (in system) will route to HR and Employee Relations. Manager Self-Service and Employee Self-Service will be crucial to the performance and goal process.</p>
Manager Self-service	<p>In-system approval workflows for all HCM modules:</p> <p>Empowering managers to review and take actions on their direct and indirect reports, fostering autonomy and accountability.</p>
Compensation Administration	<p>Better analysis of salary surveys at the job level enables the institution to calculate the most appropriate salary for the job market. Automation of compensation rosters to perform salary increases, such as across-the-board merit increases, within WolfieONE.</p> <p>Discretionary raises will be done within the system without the manual intervention (creating and dispersing spreadsheets). VP Areas will no longer need to split out and send spreadsheets and then collect them for submission to HR.</p>

Human Capital Management Trends (4)

	Future state
Payroll	<p>Employees will enter their own bank details into WolfieONE for direct deposit. Payroll/Labor costing: splitting costs when the employee's salary is going to be funded from different sources (Different initiatives or fund sources)</p> <p>RF employees do not currently have labor costing in PeopleSoft , RF employees labor distribution will be integrated into WolfieONE, improving reporting capabilities.</p> <p>New nomenclature and processes will require training, such as "update" vs. "correct", and "save" vs. "submit".</p>
Absence Management	<p><i>University:</i> Absence Management is a separate functional area from Time and Labor of WolfieONE, which will pull data from Core HR and Time and Labor to calculate accruals. HR administrators will need training on entering leaves that were approved outside the system. Employees will need training on the absence attestation. Employees will be able to submit time off requests to their managers, and if approved will automatically be added to their timecards in Time and Labor.</p> <p><i>Note: Hospital and LISVH employees</i> will enter absences in Kronos system (no change).</p>
Time and Labor	<p><i>University: this module will replace paper and SOLAR time entry.</i> Review and approval will take place in the system before payroll processes. Managers will need training on approvals. All employees will require training on logging their time, including lost time due to absences. The policy around time entry for terminations will change: the last day of work will be the last day employees can log their time. Entering time promptly upon deadlines will impact other modules, Employee should submit time sheet on time or managers have to submit the timecard on behalf of teams. Additional pay components (overtime, meals, compensatory time) will be calculated automatically and sent to external payroll systems (EBS and Payserv). HR Administrators must review the dashboard to know the group time cards statuses, fix the errors if any. (data verification for new hire/termination/transfer cases). <i>Hospital and LISVH employees</i> will enter time in Kronos system (<u>no change</u>).</p>

Current State: a combination of emails, attachments, paper forms, and SOLAR



Home Page

[Share My Information](#)

SB ALERT [SB Alert Emergency Information](#)

[SB Alert - Registration](#)

[Security and Personal Data](#)

[Change My Solar Password](#), [Addresses](#), [Names](#), [Phone Numbers](#), [Email Address](#)

[Campus Personal Information](#)

[Communication Preferences](#), [FERPA Release/Suppression](#), [Faculty Center](#), [Online Grade Change Form](#)

For Employees

[State Time Reporting](#), [Payroll and Compensation](#), [Benefits](#), [Learning and Development](#), [Compliance](#)

COVID-19

[COVID-19 Affirmation Document](#)

Manage Student Workforce

[Department Assignments](#), [List SA/FWS Empo in Department](#), [End Student Assignment](#), [SA/FWS](#)

Student Time Sheets

[Approve Time Sheets](#), [View FWS Balance](#), [List Not Approved Time Sheets](#), [Time Sheet History](#)

Manager Self-service Future State:

Actions

- Add Assignment
- Additional Assignment Info
- Change Location
- Change Manager
- Change Salary
- Change Working Hours
- Create Work Relationship
- Direct Reports
- Eligible Jobs
- Employment Contracts
- Employment Start Dates
- Individual Compensation
- Promote
- Promote and Change Position
- Seniority Dates
- Termination
- Transfer

JC John Cloud

Employment Info

Assignment

Legal Employer
Stony Brook University

Business Unit
SBU Business Unit

Job Code
1700

Job
Account Clerk

Business Title
Account Clerk

Department
ACP Administration-35137800

Grade
02_004

Step
HR

Location Code
648

Location
Grounds Garage

Position Code

Employee Self-service Tiles



James Gates



Personal Details

Details about yourself, such as name, date of birth, marital status, and national identifier.



Identification Info

View and edit your passport, driver license, visa, and citizenship info.



Contact Info

Add or update ways you can be reached, such as phone, email, and address.



Family and Emergency Contacts

Add family and friends to contact in case of emergency.



Document Records

Manage your document records and associated attachments, such as birth and marriage certificates, awards, and recognition.



Employment Info

Details about your assignment, such as legal employer, business unit, department, and location.



Additional Assignment Info

View more details about your assignment.



My Compensation

View your compensation details, such as salary and personal contributions.

ERP Change Impacts

ERP Change Impacts

	Future State
Cash Management	All workflows will be new. Oracle allows for Automated reconciliation, NET NEW processes. ONLY impacts central accounting.
Fixed Assets	Ability to upload or manually add, manage, depreciate, and track fixed assets in WolfieONE. Net new processes will require training. Gaining visibility into assets value/depreciation/financial details, automation of data capture and reporting.
Payables (AP)	Leveraging functionality for patient refunds, student refunds, travel reimbursements and department refunds (departments refunding a customer that they billed through AR). Moving to Oracle Cloud. 1099/1042 Reporting and Withholding will be new for SBF and will require training.
Receivables (AR)	<ul style="list-style-type: none"> - New processes will require training: invoicing external clients, balance reconciliation (not done in the current state), creating invoices in ERP, creating and applying receipts, using <i>infolets</i> and <i>watchlists</i>. - Decentralized AR model distributes the workload across department (for external invoices) and improves accountability while requiring more unit level training - Increased visibility into external billings and better financial reporting - Data natively integrated with the General Ledger, enabling the tracking of external receivables, aligning with our <i>Optimized Operations & Processes</i> principle. <small>34</small>
General Ledger (GL)	<p>Net new processes will require training.</p> <ul style="list-style-type: none"> - Create, post, review and query journal entries in Oracle Cloud. Entering and posting transactions on time or more frequently is key to having accurate financial statements. The importance of entering/updating data in a timely manner is a key training piece. - Moving away from PS Query and NVISION, replacing those reporting tools with ERP seeded reports, OTBI and SmartView tools for financial reporting. - New concept: which Business Unit in which to transact and which values to select. Increased coordination and standardized maintenance with HR is paramount, because the org structures are shared.

Personas

Personas (1)

As a Change Champion, it is important for you to know and communicate to your peers:

- Personas can have **multiple Oracle Cloud custom roles** (your department will be helping DoIT, HR, BFP&A and the Office of the Controller in mapping the right roles to the personas)
- Training (learning pathways) is aligned with personas

/per-so-na/ A **fictional character** designed to represent a **segment of stakeholders** who might interact with a process, service or product in a similar way.

Examples of HCM Personas



Manager

- Manage a team
 - Onboarding support
 - Generate reports
 - Evaluate performance
 - Assign learning content
 - Fill vacancies
- **PAIN POINTS:** manual paper forms, having to ask DoIT or HR Administrators to perform a transaction for their direct reports



Employee

- View Personal and Employment information
 - Complete required training for compliance
 - Update personal records
 - View pay slips
 - Understand performance metrics and access their yearly review
 - Complete I-9
- **PAIN POINTS:** Having to ask DoIT or their Managers to change their personal data; Manual paper forms (timekeeping, leave requests, disjointed onboarding tasks)

36

Personas (2)

/per-so-na/ A fictional character designed to represent a segment of stakeholders who might interact with a process, service or product in a similar way.



General Ledger Manager

- Review requests for changes to COA
- Specify cross validation rules or security rules
- Review/approve journal entries
- Approve adjustments and close the period
- Supervise GL Accountants
- Oversee changes to policies and to GASB, FASB accounting standards
- Business process documentation steward
- For SBF: manage external audits and multiple state tax filings
- Responsible for 1042 and 1099 reporting
- Develop leaders within the team
- **PAIN POINTS:** system limitations, reconciliation issues, process control issues, manual processes, missed month end close deadlines, spending too much time on finding documentation.



General Ledger Accountant

- Create Manual journals & Recurring journals
- Upload third party journals
- Reconcile unposted entries
- Review and create month-end reports
- Process month-end and year-end adjustments
- Perform period-end activities
- Resolve discrepancies or irregularities in records
- Account reconciliation within the system and the boundary systems
- Ensure financial data is recorded in the appropriate period (accruals, deferrals, prepaids)
- Review and post journals
- Review/Approve reimbursements (Concur)
- **PAIN POINTS:** Delays in sub-ledger closing and reconciliations
- Spending too much time on finding documentation and chasing people for approvals/sign-offs
- Limitations with current system, inconsistent tools
- Too many types of journals from various sources
- Lack of governance of the chart of accounts.
- High volume of cost transfers to balance budgets



Billing Clerk

- Professionals with understanding of billing processes and experience using billing software
- Responsible for generation and delivery of invoices to customer, managing the related corrections and reconciling customer payments and invoices
- the review of revocable permit contracts received from AP office
- Running reports
- **PAIN POINTS:** Not receiving communication on delayed billings and appropriate approvals on correction entries such as credits and adjustments
- Lack of time and resources to work with customer to build relationship and collect payments
- Incorrect or outdated billing rates for Service Center.

Next Steps

Change Champion Journey Phases

Learn about **new functionality and processes**. Then, share the benefits using OCM materials to educate peers.



Design

Build

Test

Train

NOW: Schedule time in your “local” meeting, OR offer to host one.

Send an email to your peers or counterparts introducing yourself and select excerpts from recent eNewsletters to copy onto the email with a note explaining why this is interesting or relevant.

Jan 2025: HR Changes meeting-in-a-box from OCM team, with a focus on **Employee Self Service (ESS)** and how Learning (LMS), and Oracle Recruiting Cloud (ORC) will enhance the **employee experience**.

Feb 2025: Manager Self Service (MSS), meeting-in-a-box, and how performance management and time and labor will be leveraged by managers.

March 2025: New COA: with a focus on educating targeted audiences on **segment definition**, single use for each segment and sharing some relevant **examples**.

April 2025: Champions to help **increase in the number of respondents** to the **Mid-Point Change Readiness Survey** (as compared to the Baseline Readiness Survey - before the launch of the Champion Network)

OCM team delivers a new action plan for the next 3 months.

Fall 2025: Change Champions will gain access to Oracle to familiarize themselves with the interface and prepare to participate in testing.

Next Steps

1. Review the Champion Toolkit - **WolfieONE Champion Website**
2. Identify audiences you would like to share WolfieONE information with. Check with other Champions to ensure there is no duplication of effort.
3. Check the **Events Calendar** - https://docs.google.com/spreadsheets/d/e/2PACX-1vRfh3gdssAkKI1wsKb3Yh6eymQl_akkGQlcxxoct6l3473czJrNmJmixn-fPbT0FOQ2b94pFuFqi4pJ/pubhtml
4. Request time on meetings you can join and add to the Events Calendar using this link - https://docs.google.com/spreadsheets/d/1mFG-WrT48Kv5aorcH1-l67ptlqDkQpP0UKiOjXU0_JE/edit?gid=2023941331#gid=2023941331
5. Review material to present (will be shared in the Champion Toolkit)
 1. Jan 2025 – Employee Self-Service (ESS)
 2. Feb 2025 – Manager Self-Service (MSS)
 3. March 2025 – COA
6. The expectations are uniform from **all Champions** (managers, direct reports)
7. Communicate with us – we love to hear from our Champions

40

OCM Website:

ENTERPRISE PROJECT MANAGEMENT OFFICE | IT SERVICE CATALOG | SEARCH

Stony Brook University | Change Management

CHANGE INITIATIVES | CHANGE METHODOLOGY | EVENTS | SELF | CONTACT THE OFFICE

Home > Change Initiatives > Current Initiatives > WolfieOne > Change Network > WolfieONE Champion Toolkit

WolfieOne

- CALENDAR
- CHANGE ADOPTION
- CHANGE NETWORK
 - About Change Leader Network (CLN)
 - Change Leadership Network Process
 - WolfieONE CLN Structure
 - Find Your WolfieONE Champion
 - WolfieONE Champion Toolkit
- COMMUNICATION
 - FAQS
 - FEEDBACK
 - LEARNING AND DEVELOPMENT
 - SUPPORT

WolfieONE Champion Toolkit

Training | Events | Swag | Feedback

Training Resources

- 10/16/2024 - Change Champion Kick-Off (recording | slides | ppt)
- 11/14/2024 - Change Champion Training Part 1 (recording | slides | ppt)
- 12/13/2024 - Change Champion Training Part 2 (slides | ppt)
- 12/13/2024 - Wolfie Personas (slides | ppt)
- WolfieONE FAQs
- Oracle University (register for a free account)

EVENTS CALENDAR >

Stony Brook University | Change Management

CHANGE INITIATIVES | CHANGE METHODOLOGY | EVENTS | SELF | CONTACT THE OFFICE

OFFICE OF CHANGE MANAGEMENT

CONTACT US

MISSION

The Office of Change Management (OCM) facilitates the transition of individuals, teams, and organizations from an existing, current state to the new, desired future state. It involves a process and set of techniques to manage the feelings, perceptions, and reactions of the people affected by the change being introduced.

CHANGE INITIATIVES | CHANGE METHODOLOGY | EVENTS | SELF | CONTACT THE OFFICE

Change Network

Change Network

ABOUT CHANGE LEADER NETWORK (CLN)

CHANGE LEADERSHIP NETWORK PROCESS

WOLFIEONE CLN STRUCTURE

FIND YOUR WOLFIEONE CHAMPION

WOLFIEONE CHAMPION TOOLKIT

- About Change Leader Network (CLN)
- Change Leader Network Process
- WolfieONE CLN Structure
- Find Your WolfieONE Champion
- WolfieONE Champion Toolkit

https://www.stonybrook.edu/commcms/change-management/change_initiatives/Current_Initiatives/WolfieONE/change_network/WolfieONE_Champion_Toolkit

Appendix

Our Executive Sponsors

WolfieONE

Simeon Ananou

CIO and VP of the
Division of Information Technology



Carl Lejuez

Provost and Executive
Vice President



William Wertheim

Interim Executive Vice President for
Health Sciences and Stony Brook Medicine



Jed Shivers

Senior Vice President for
Finance & Administration



Carol Gomes

Chief Executive Officer, Chief
Operating Officer, SB Hospital



Dr. Gerald Kelly

Chief Information
Officer, SB Hospital



Our Steering Committee

Braden Hosch

VP for Educational and Institutional Effectiveness



Cassie Amadio

AVP for Accounting and University Controller



Colette Brown

Chief HR Officer
Stony Brook Medicine



Heather Montague

Senior AVP for Budget and Financial Planning



Hina Kausar

Director, Office of Change Management



John Hennessey

Chief Applications Officer,
Stony Brook Medicine



Lyle Gomes

Vice President for Finance



Tracey McEachern

AVP HR Operations,
Services, and Payroll



Dennis Gallagher

CTO, Medical Information System



HCM Learning- Screenshot

The screenshot displays the 'My Learning Experiences' page in the WolfieONE system. The page features a search bar for learning enrollments, filter buttons for 'Enrollments To do', 'Completed Date', and 'Enrolled on Date', and a 'Clear (1)' button. A 'Sort By' dropdown menu is set to 'Due date'. Two learning modules are listed:

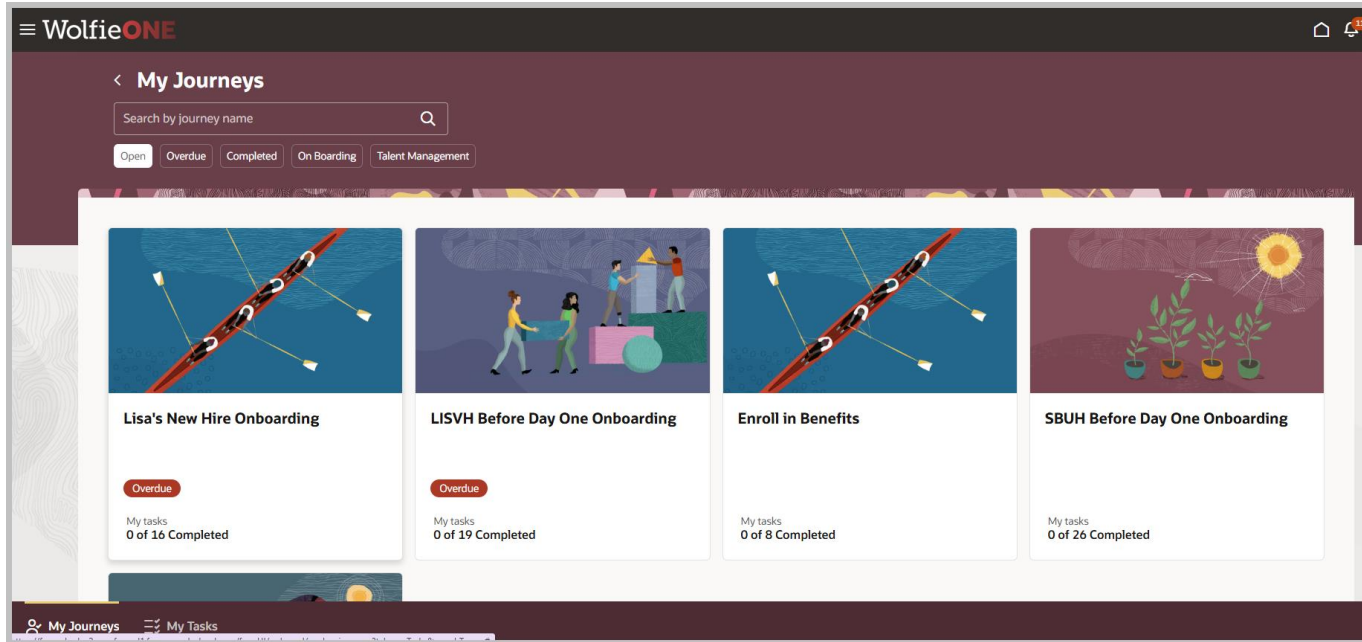
- SC-900: Security, Compliance and Identit...**
Assigned by Human Resources ...
Status: Not Started, required
Due: 12/18/24
- Antitrust Law: Antitrust Law Compliance**
Assigned by Nursing Education ...
Status: Not Started, overdue
Due: 10/31/24

The bottom navigation bar includes 'Browse', 'Search', and 'My Learning' options.

Sample Journeys – Landing Page Tiles



Sample Journeys- HCM Screenshot



We can develop eligibility profiles around Journeys (If I meet that criteria, then the Journey is assigned to me). The Manager can assign journeys, via Manager self-service.